

Installing New Dongle Drivers for CGO2

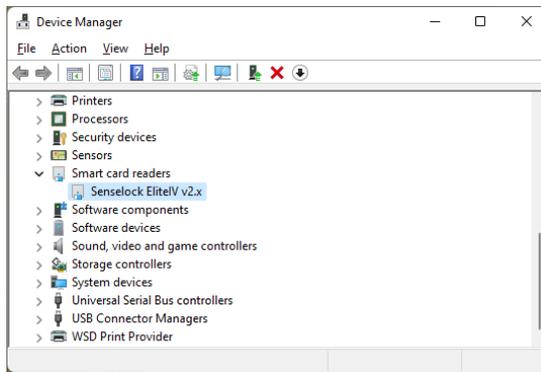
Date: 14 December 2021 Mark Silver, ms@igage.com

Synopsis

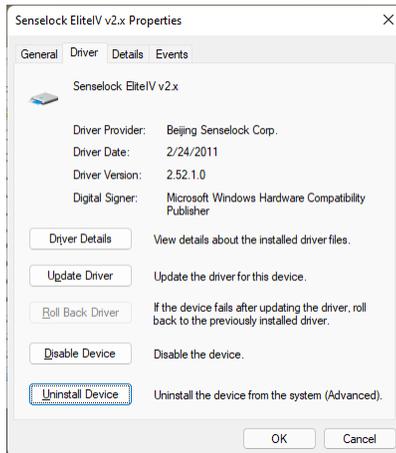
1. Uninstall existing driver.
2. Unplug dongle.
3. Install new driver.
4. Plug in driver.

Details

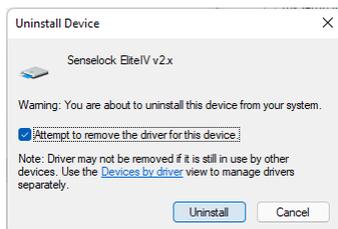
From 'Device Manager' find the 'Senselock Elite IV...' device:



Double-click on it, on the Driver tab click on 'Uninstall Device'



Then check the 'Attempt to remove...' checkbox and click Uninstall:

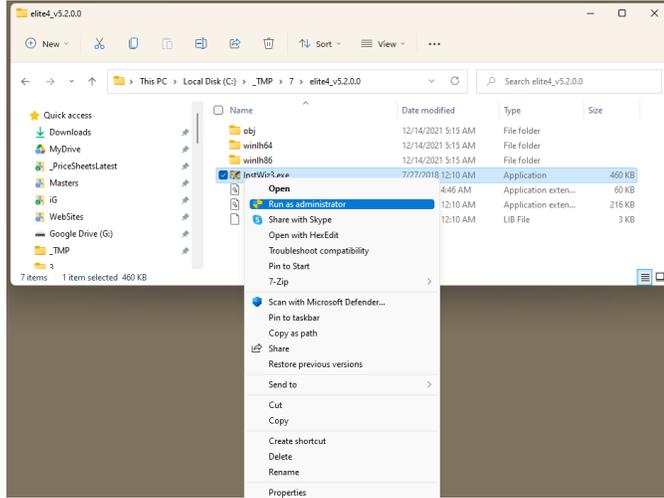


Physically remove the dongle from your machine.

Download, decompress the latest dongle driver. You will find them at this web location:

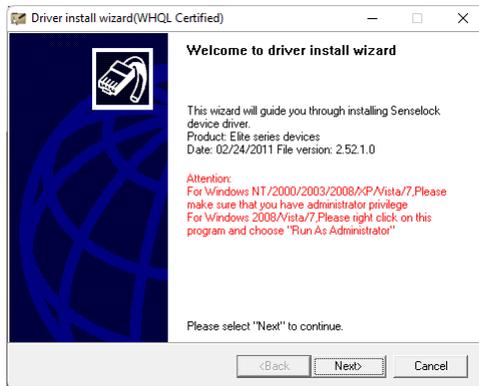
<https://iggps.com/out/CGO2/DongleDrivers/index.htm>

Decompress the ZIP file and then run the InstWiz3.exe tool as an administrator (right-click, Run as Administrator):

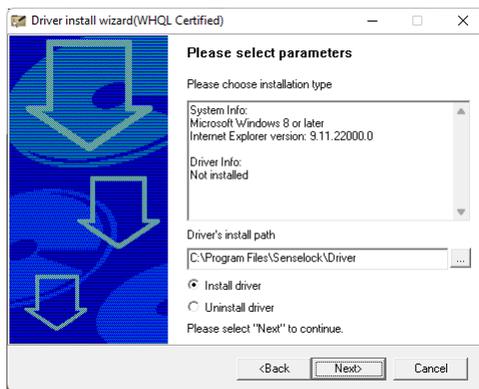


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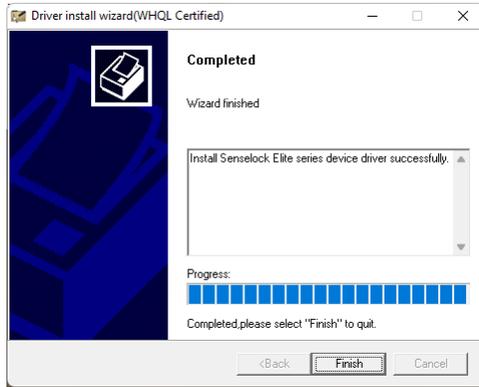
The driver install screen is shown:



Click Next



Click Next, wait 15 seconds for the installation to complete:



Plug the dongle back into the computer. The back end of the dongle should glow red.
Test the dongle by running the software application (CGO2).